



## What we do

Keeping your practice running smoothly is what we do.

As a **billing company**, we work hard so you can continue to provide excellence dental billing process that makes sure you get paid in time, you n dentistry and not having to worry about cashflow.

Continuing to provide quality care to patients also requires a proper dental billing process that makes sure you get paid on time, your patients know what they owe, and they pay that in a timely manner.

SIXAPART's dental billing experts have years of experience working with large and small dental offices. They stay on top of changes in laws, coding and billing rules, and payer policies to help practices ensure dental billing compliance, streamline revenue cycle management, and receive timely and optimal reimbursement.

Ask us how outsourcing dental insurance billing through SIXAPART can improve the health of our practice.

We will listen and understand the issues you are facing. Creating an ideal solution to your problem requires a thorough understanding of your practice and its functions.

We review and plan the project depending on the areas that we believe should be improved. The idea is to provide help in areas that it is lacking and create a plan that will work.

We will present the plan to you. Discussing the plan and making sure we have all the areas covered is important. Since we work as an extension to your business, it is important to have your thoughts in this.

Implementing a plan requires careful onboarding. We want to be sure that our staff and your office are in synch with responsibilities and implementation of the dental billing process.

Monitoring the work, day to day and monthly will be done by our dedicated billing manager assigned to your office. All reports, questions will be answered immediately. Monthly meetings are done to review progress.

We understand that offices change, insurance rules change and that there might always be room for improvement. We will continue to monitor and keep innovating to keep up with regulations as well as your requirements.

Teledentistry - Key Benefits and Related CDT Codes [Infographic]



Simplifying Healthcare

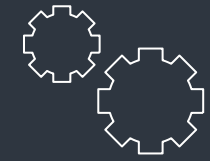


## Solutions at work for you

### OUR END TO END DENTAL BILLING SOLUTIONS & BENEFITS OF WORKING WITH US

Our comprehensive dental billing support covers everything from patient scheduling and insurance verification and authorization to billing, payment collections, and accounts receivable management. Outsourcing dental billing to SIXAPART will save you the costs of having an in-house team to manage these tasks, while freeing up your front desk to handle patient concerns

Whether you are an individual dentist, endodontist, orthodontist, pediatric dentists, or periodontist, we can help you meet your dental billing needs. Our team work side by side with your office staff to bring you the following benefits:



#### PATIENT ENROLMENT

Outsourcing streamlines your patient enrolment process. Our team can handle enrolment of new and existing patients. Check details of the demographics including insurance information and confirm all required information has been captured

#### SUPPORT SOLUTIONS

- PATIENT ENROLMENT.
- APPOINTMENT SCHEDULING.
- ELIGIBILITY VERIFICATION.
- AUTHORIZATION.
- ACCOUNTS RECEIVABLES.
- MEDICAL CODING.
- QUALITY CHECK.
- REPORTS & ANALYTIC.
- PAYMENT POSTING.
- PROVIDER CREDENTIALING.

## flexible solutions for your company

### ELIGIBILITY VERIFICATION & AUTHORIZATION

Failing to check patient's eligibility is one of the main reasons for dental claims denial. Outsourcing insurance verification or eligibility checks and getting your procedures authorized before the patient is seen will ensure that you are reimbursed quickly. Our verification checklist is extensive and is customizable. We can gather verifications for everything from

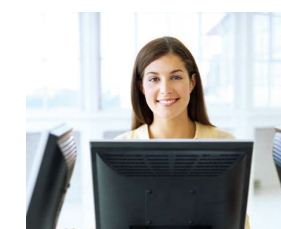
- The dates for which the coverage is effective.
- The dental codes for the procedure to be performed.
- The waiting period which may be required for certain procedures to ensure they are covered.
- Type of plan & Fee scheduled
- Maximums & Deductibles
- Necessary Documentation
- Last Date of Service
- Information for claim submission: phone number, address, payer ID, and fax number
- Coverage percentage by category
- Coverage for tooth implant / tooth grafting / crowns, cleanings and build-ups
- Frequencies for panoramic and full mouth x-rays
- Missing tooth clause
- And a lot more!!

### SIXAPART HEALTHCARE PROVIDES A TOTAL END TO END SOLUTION.

#### ACCOUNTS RECEIVABLES MANAGEMENT

Accounts receivable (AR) or the money owed to your practice is a key indicator of its performance. Unresolved claims hold up your cash flow and keeping track of AR is crucial to understand how your Dental billing and AR management is working. Outsourcing dental billing to SIXAPART allows you to expand your business while we focus on managing you dental billing and accounts receivables.

- Accurate eligibility verifications.
- Translating dental services into proper billable codes: Our team has extensive coding knowledge CDT, CPT & ICD-10 code changes.
- Code accuracy review.
- Reduce codes to reduce risk of fraud
- Reviewing claims for accuracy before submission
- Clean Claim Check
- 30 – day claim follow up
- Reviewing reasons for denial/rejection/low payments
- Patient balance follow-up
- Daily AR review



#### APPOINTMENT SCHEDULING

By outsourcing your appointment scheduling we our team can handle your follow-up appointments, re-scheduling and make sure your dental office can focus on what needs to be focused on. With the outsourced team's working knowledge of dentistry and dental treatment procedures we can work in your practice management system and build and sequence an effective and productive schedule.



#### FILING & PROCESSING

Insurance companies vary in terms of the information they want and claim submission requirements. We stay ahead of trends, codes, and dental claims submission and billing rules. Our end-to-end HIPAA compliant outsourced services assure optimization of billing operations, claims processing, and denials management.

